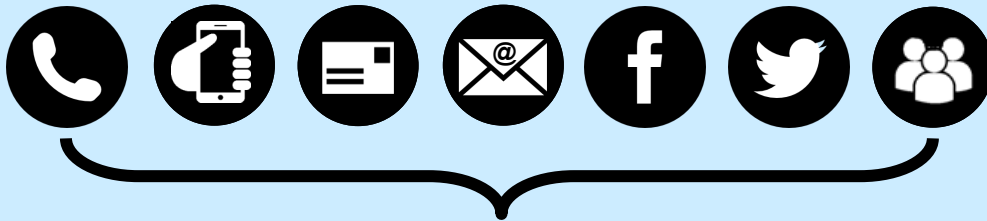


What happens to my comments?

1

Healthwatch Sheffield receives your comments about health and social care.



healthwatch
Sheffield

2

We might refer you to one of our partner organisations for advice or for help to make a complaint.



3



All of your comments are added to our database.

We check the database regularly to identify service areas where people are experiencing problems.

4



We will take immediate action if your comments raise serious concerns.

This could include informing Healthwatch England, NHS England and the Care Quality Commission.

5



We write reports with recommendations on how services could be improved.

We also work with the organisations who design and run services to help change things for the better.