healthwatch Sheffield



May – June 2018





Saturday 16th June 2018 St Mark's Church and Green, Broomhill, S10 2SE

The Great Get Together is inspired by Jo Cox and the event aims to bring together local communities and celebrate together.

This year the celebration of community will include:

- The Great Broomhill Bake-Off
 Bake in advance and bring your treats along to be judged and tasted.
- Craft Fair
 A chance to shop the best our local craftspeople have to offer.
- Book launch
 Michael Glover will launch his new book of poetry 'Hypothetical May Morning'
- Stalls
 Including our Healthwatch Sheffield stall!
 Come along and meet members of our team and share your experiences of health and social care.
- Café Indoors
 From 2pm-4pm with local musicians.
- Games, Music and Children's Activities
 On the Green all afternoon!

1:30pm - Event opening
1:45pm - Book launch
2pm - Fancy dress parade - theme:
70 years of the NHS
3pm - Announcement of 'Art on a
postcard' competition winners
3pm-4pm – Bake-Off judging and cake
sale



What is it like to volunteer with Healthwatch Sheffield?

Abi's experience:

"The belief that the public should have an influence in the shaping of their services was what first attracted me to become a volunteer for Healthwatch Sheffield. I wanted to ensure that users of services, especially those from seldom heard groups, have their voices heard and views taken into account when commissioning takes place. Seeing how findings can lead to changes is very rewarding and you feel like you can make a real difference.

My role as a Community Engagement Volunteer has so far included being involved in the recent Public Insight Project, where I have organised and attended meetings with community groups and charities. For example, I have lead focus groups at Sheffield Royal Society of The Blind and the Cancer Support Centre, in order to find out what improvements people would like to see in health and social care. This feedback will contribute to focussing Healthwatch's strategy for the next two years.

From the start, I have felt that Healthwatch highly value their volunteers. They really get to know you and your interests, and are extremely welcoming. They have been very flexible for my availability and have provided me with excellent training and continuous support."

If you are interested in finding out more about our volunteer roles, please contact our Volunteer and Engagement Co-ordinator, Mark Smith.

Tel: 0114 253 6688

Email: m.smith@healthwatchsheffield.co.uk

The Street Triage Research Project



Rivka Smith, a PhD student from The University of Sheffield, is conducting a study to examine the delivery of Street Triage teams in England.

Street Triage is the name given when a mental health worker accompanies a police officer to an urgent or emergency incident where it is reported that someone may need help with their mental health. The research project is seeking to understand how Street Triage teams operate and what people think about the service they have received from them.

Rivka aims for this research to be published and to benefit people who may come in to contact with the Street Triage team in the future. In previous research on Street Triage, the views of service users have not been included. This is an opportunity for you to share your experiences to help Street Triage teams understand how best to deliver this kind of service in the future.

For more information about this project, please read the information sheet available on our website:

https://www.healthwatchsheffield.co.uk/news/the-university-of-sheffield-street-triage-research-project/

If you would like to take part in the project, please contact Rivka directly by email: rsmith3@sheffield.ac.uk

Dates for your diary:

30th May - Test Bed Advisory Group Meeting, The Circle.

5TH June - Healthwatch Advisory Board Meeting 16th June - The Great Get Together Event, Broomhill.

Step Out Sheffield – Every Wednesday Free Health Walks, 10:20am from Bramall Lane. Call Sue Lee: 07905239699

Carers Support Group – Every Thursday Free Support Group, 1:30pm at Zest. Call Jenny Hare: 0114 2702040

Get in touch:

Tel: 0114 253 6688 Text only: 0741 524 9657

Email: info@healthwatchsheffield.co.uk

The Digital Care Home Project



As the lead engagement partner in the programme, we assist members of the public to inform the design and delivery of the Perfect Patient Pathway (PPP) projects through community engagement, the Test Bed Advisory Group and our project champions. The PPP Test Bed is one of seven NHS England 'test bed' sites and hosted by Sheffield Teaching Hospitals NHS Foundation Trust.

The Digital Care Home project involves care home staff entering residents' vital sign readings such as blood pressure and oxygen into a digital platform. This information is accessed by Sheffield Teaching Hospital's Single Point of Access (SPA) team who contact the care home to discuss the best course of action if a resident's readings indicate they are becoming unwell.

It is hoped that any early signs of illness are picked up on and responded to within the home by a visit from a local NHS service, and that this could reduce the need for residents to attend A & E or be admitted to hospital.

"A major strength of the project is that it might put family members at ease because residents' illness could be picked up quicker, and it is especially good for people that can't or won't tell staff whether they feel unwell" — Lee Harker, a member of the public with experience of care homes and champion of the Digital Care Home Project.

We have interviewed some of the residents taking part and their relatives, to highlight service user experiences through the project. We will share key findings in September 2018.

You can watch a short film about the project at http://ppptestbed.nhs.uk/projects/digital-care-home-project/ and let us know your views by phone on 0114 2536646 or email l.cook@healthwatchsheffield.co.uk