

**Ian Ramshaw: Interim Head of Commissioning**  
Floor 9, West Wing, Moorfoot, Sheffield S1 4PL  
Tel: (0114) 2930440  
E-mail: [ian.ramshaw@sheffield.gov.uk](mailto:ian.ramshaw@sheffield.gov.uk)



**Private & Confidential**

Ms Margaret Kilner  
Chief Officer, Sheffield Healthwatch  
The Circle, 33 Rockingham Lane  
Sheffield  
S1 4FW

26 September 2017

Dear Margaret,

**Re: Healthwatch Learning Disabilities Report 2017**

Thank you for sending the completed Learning Disabilities Report for 2017. We have found the report extremely useful in terms of feedback from people with a learning disability in the city and their views on the services they receive.

In terms of the feedback on the services provided by Sheffield City Council I am pleased that, on the whole, service users have given positive feedback. However, I have taken on board comments on people's contact with our social workers and comments of day services for people with complex and higher needs.

I have shared the feedback on our social work service with operational colleagues and they will be using this as an improvement action, as we have started to implement our locality based teams throughout the city.


As for the issues raised in relation to day services for people with complex needs, I have asked my staff to look at a review of the services we offer from the point of existing quality and as part of an overall review of the current offer we have in Sheffield.

We are grateful for this feedback and would welcome a chance to include Healthwatch in a meeting to further discuss our Learning Disability Change Programme.

It would be good to explore options for your involvement in this programme to support us to develop the best possible offer with the resources at our disposal for the people of Sheffield.

I will have my colleague, Caroline Williams, contact you to arrange for us to meet and discuss what the content of our work is and also identify how you feel you could become involved in it.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Ian Ramshaw', with a long horizontal flourish extending to the right.

**Ian Ramshaw**  
**Interim Head of Commissioning**