

Help with travel to healthcare appointments and other travel information

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Help with hospital travel expenses

If you have been referred to a specialist or a hospital for NHS treatment or tests and you are on benefits you could claim travel costs under the Healthcare Travel Costs Scheme (HTCS). You also may be able to claim back travel expenses on journeys to and from the hospital when escorting your child.

To make a claim, take your public transport or mileage and parking receipts, your appointment letter, and proof of your qualifying benefit to the hospital or clinic's nominated cashier's office. Ask a staff member for directions.

You can check what benefits qualify by visiting the healthcosts website: <https://www.nhs.uk/nhs-services/help-with-health-costs/> or call the NHS Helpline: 0300 330 1343



Are you eligible for support from the Patient Transport Service?

The Patient Transport Service (PTS) provides NHS-funded transport for eligible people who are unable to travel to their healthcare appointments by any other means due to their need for a specially adapted vehicle, specialist equipment or the skills of Yorkshire Ambulance Service trained staff during the journey.

To find out if you're eligible, visit: <https://www.yas.nhs.uk/our-services/patient-transport-service-pts/eligibility/> or If you are registered with a GP in Sheffield call 0330 678 4000 between 07:00 and 19:00 Monday to Friday



Sheffield Community Transport (SCT)

Sheffield Community Transport (SCT) is a paid service that provides transport services for people who find it difficult to use regular transport.

For more information visit their website: <https://sheffieldct.co.uk/> or phone 0114 276 6148.



Sheffield Travel Support (STS)

STS is a paid service providing travel support to people with learning disabilities. They usually drive customers to their destination but also offer accompanied journeys on public transport. The service is for anyone who finds taxis or public transport difficult or feels anxious traveling with strangers. For more information visit: <https://disabilitysheffield.org.uk/our-projects/sheffield-travel-support/> Email: info@sheffieldtravelsupport.org.uk or tel: 0114 253 6647

Disabled Person's Travel Pass

A Disabled Person's Travel Pass is free and is provided by Travel South Yorkshire. The pass, enables you to travel for free at any time in South Yorkshire on:

- Local buses
- Trams
- Trains
- Northern Rail services between South Yorkshire and West Yorkshire



You can also travel for free on buses across England during off-peak times. Off-peak times are:

- 9:30am to 11pm on weekdays
- All day on weekends and Bank Holidays

How to Apply

To check if you are eligible and to apply contact Travel South Yorkshire

Website: www.travelsouthyorkshire.com

Phone: 0800 952 0002

Or if you have no qualifying benefit, you may still be eligible. Apply on the Sheffield City Council

Website: www.sheffield.gov.uk/disability-mental-health/apply-for-disabled-persons-travel-pass or phone: 0114 273 4567

Travelling With a Carer

If you qualify for a pass and are in receipt of the Higher Rate Care component of DLA, Enhanced Daily Living component of PIP or Higher Rate Attendance Allowance, then your pass will allow one carer to travel with you for free. Your pass will show the 'Plus C' logo. This is only valid in the local South Yorkshire area. For further information on travelling with a carer please visit www.travelsouthyorkshire.com or call 0800 952 0002

Blue Badge Scheme



The Blue Badge scheme helps you to park closer to your destination if you have a disability or health condition that affects your mobility or you care for a child with a health condition. Find out more information on Sheffield City Council website:

<https://www.sheffield.gov.uk/parking/apply-for-blue-badge> or phone 0114 273 4567

Healthwatch Sheffield is your local health and social care champion. We make sure NHS leaders and other decision makers hear your voice and use your feedback to improve care.



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